AYA Patient Navigator, Walter Reed

Reports To: Director, AYA Patient Navigation; Ulman Foundation & Stacee Springer at WRNMMC
Location: Murtha Cancer Center at Walter Reed National Military Medical Center
Exempt/Non-Exempt/Contract/Temporary: Exempt
Full Time/Part Time: Full Time
Standard Office Hours: Normal office hours Monday through Friday, Biweekly Staff Meeting at Ulman HQ; occasional evening and weekend events

Our Mission: Ulman Foundation changes lives by creating a community of support for young adults, and their loved ones, impacted by cancer.

Your Role in Our Mission: The AYA Patient Navigator, will be providing direct support to AYA cancer patients, and their families, receiving treatment at Walter Reed.

Specific responsibilities and deliverables of this position include:

AYA Patient Navigation

- Function as a patient support navigator for the Murtha Cancer Center at Walter Reed National Military Medical Center in collaboration with the Social Work team from diagnosis through treatment and survivorship
- Assess, plan, implement and evaluate the delivery of all programs and services for adolescent and young adult patients in collaboration with the clinical team using AYA Best Practices
- Demonstrate a high degree of expertise and act as a resource to facilitate and enhance the development of quality care for patients and their families
- Participate in Cancer Center meetings and other committee meetings as needed
- Uses a range of therapeutic and other interventions such as supportive counseling, education, and groups to address issues and manage psychosocial implications of having cancer
- Advocates with or on behalf of patients, families, and caregivers to remove barriers to quality care, to address gaps in services and to work for any changes needed to policies and programs.
- Document and track patient encounters and other data using appropriate tracking tools
- Collects and analyzes data and trends and report findings and other duties as assigned
- Facilitate patient education on the topic of fertility preservation, make referrals as needed

Patient Navigation Team & AYA Training Program

- Participate in biweekly AYA Patient Navigation team meetings to discuss and provide updates regarding patients, barriers to care, and resources
- Collaborate with Patient Navigation team on best practices, strategies, data, and patient outcomes
- Contribute to the AYA Training Program by sharing best practices, strategies, and resources to participants.
- Participate in biweekly virtual case studies to integrate and support Ulman AYA PN Network

Qualifications/Skills:
The ideal candidate has a Master’s degree in Social Work and experience working with the adolescent and young adult population. Experience working with oncology patients in a hospital setting is preferred. Experience with military patients or working on a base is preferred.

Educational requirements:
- Bachelor’s degree
- Master’s degree in Social Work
- Licensure or license eligible preferred

To Apply:
Interested candidates should submit a cover letter and resume to careers@ulmanfoundation.org with “AYA Patient Navigator, Walter Reed” as the subject line.